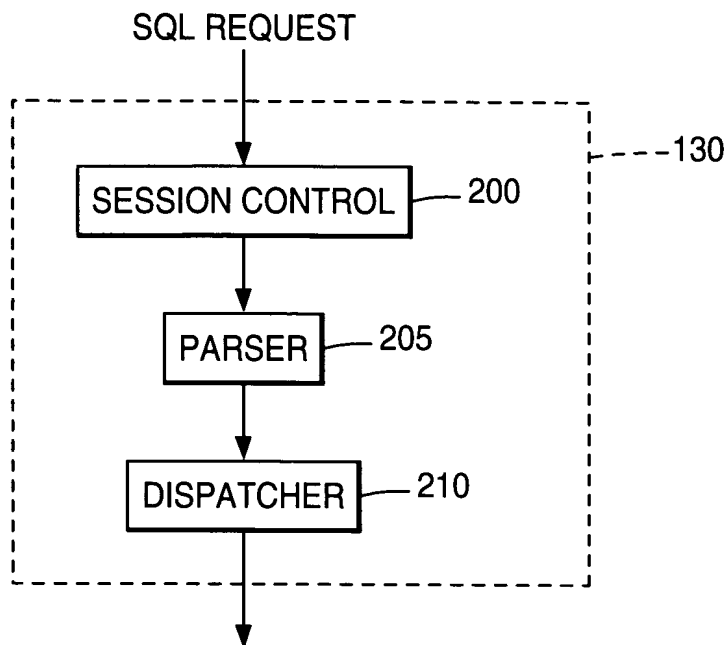
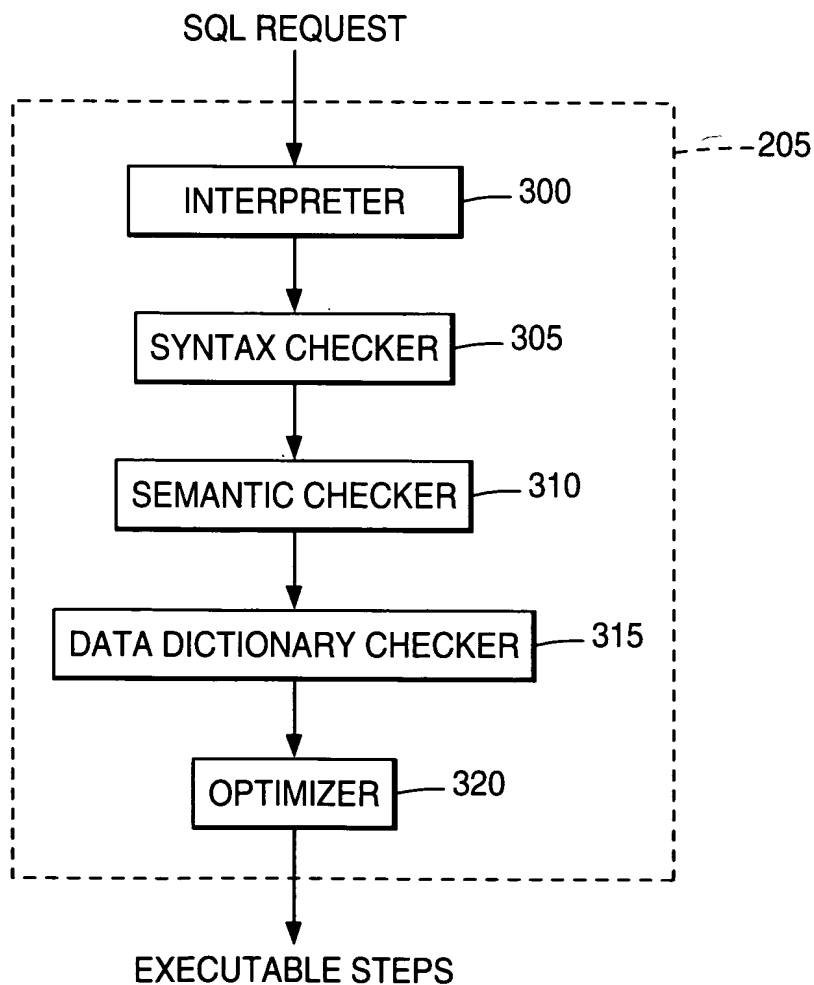


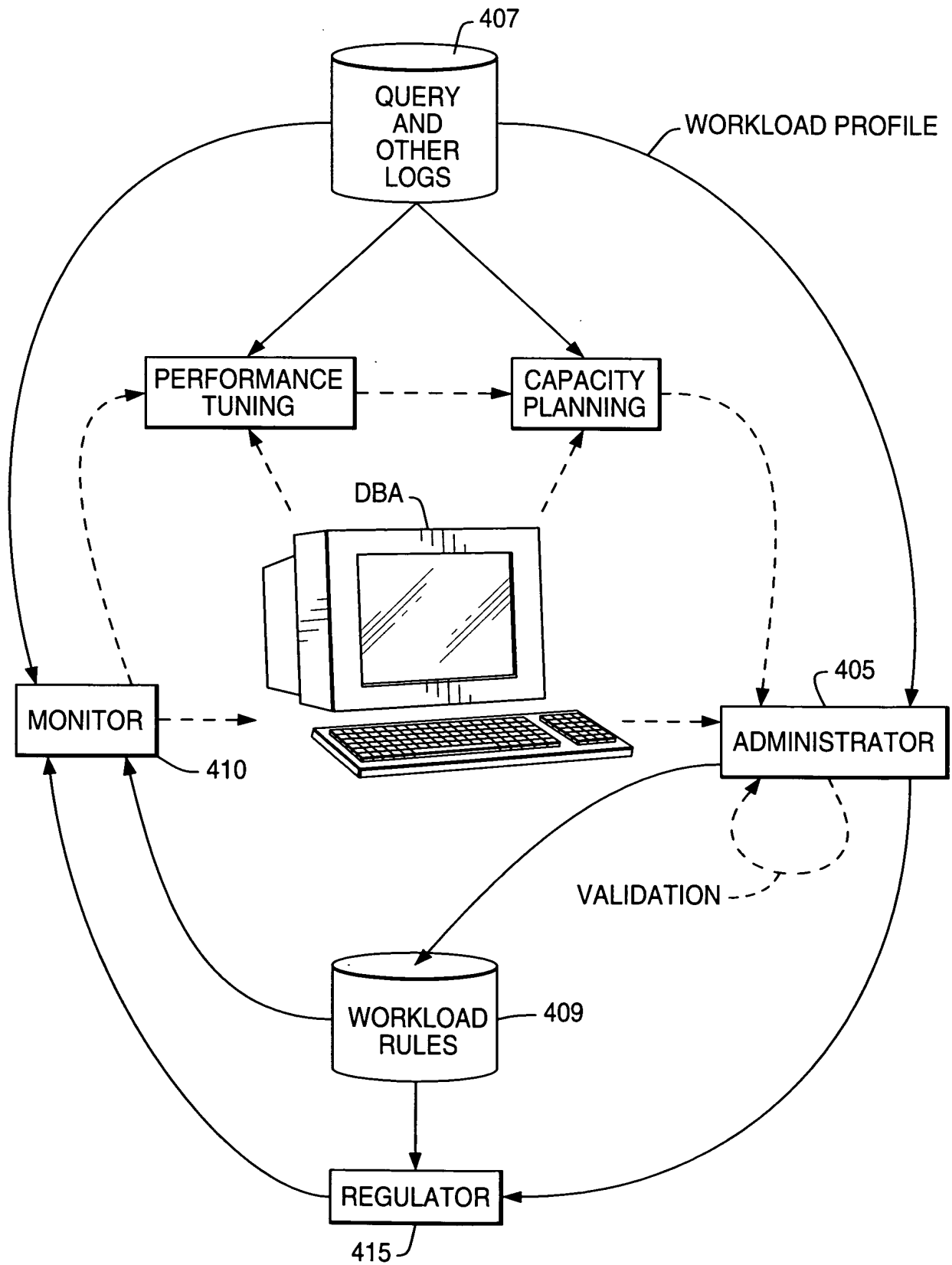
**FIG. 2**



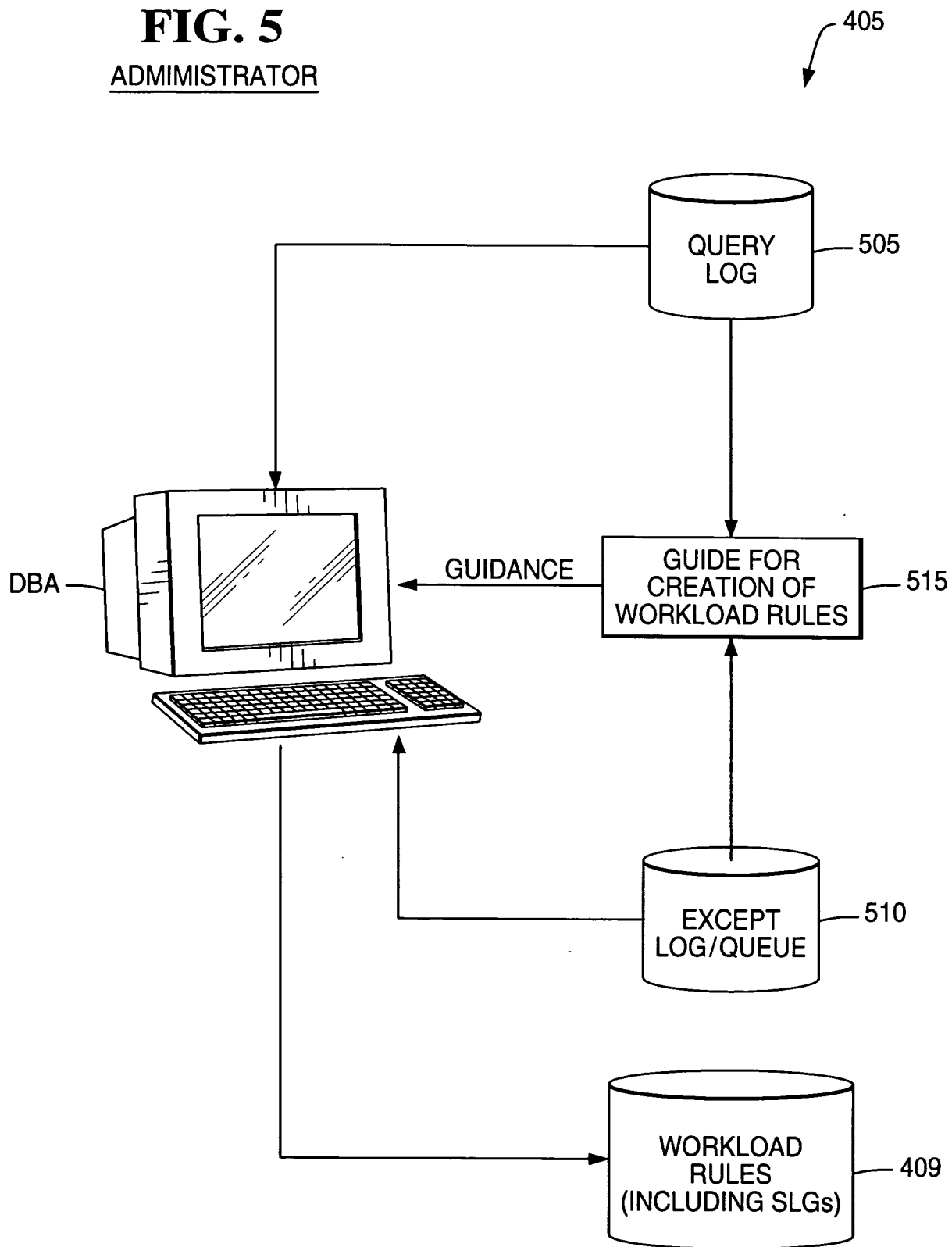
**FIG. 3**

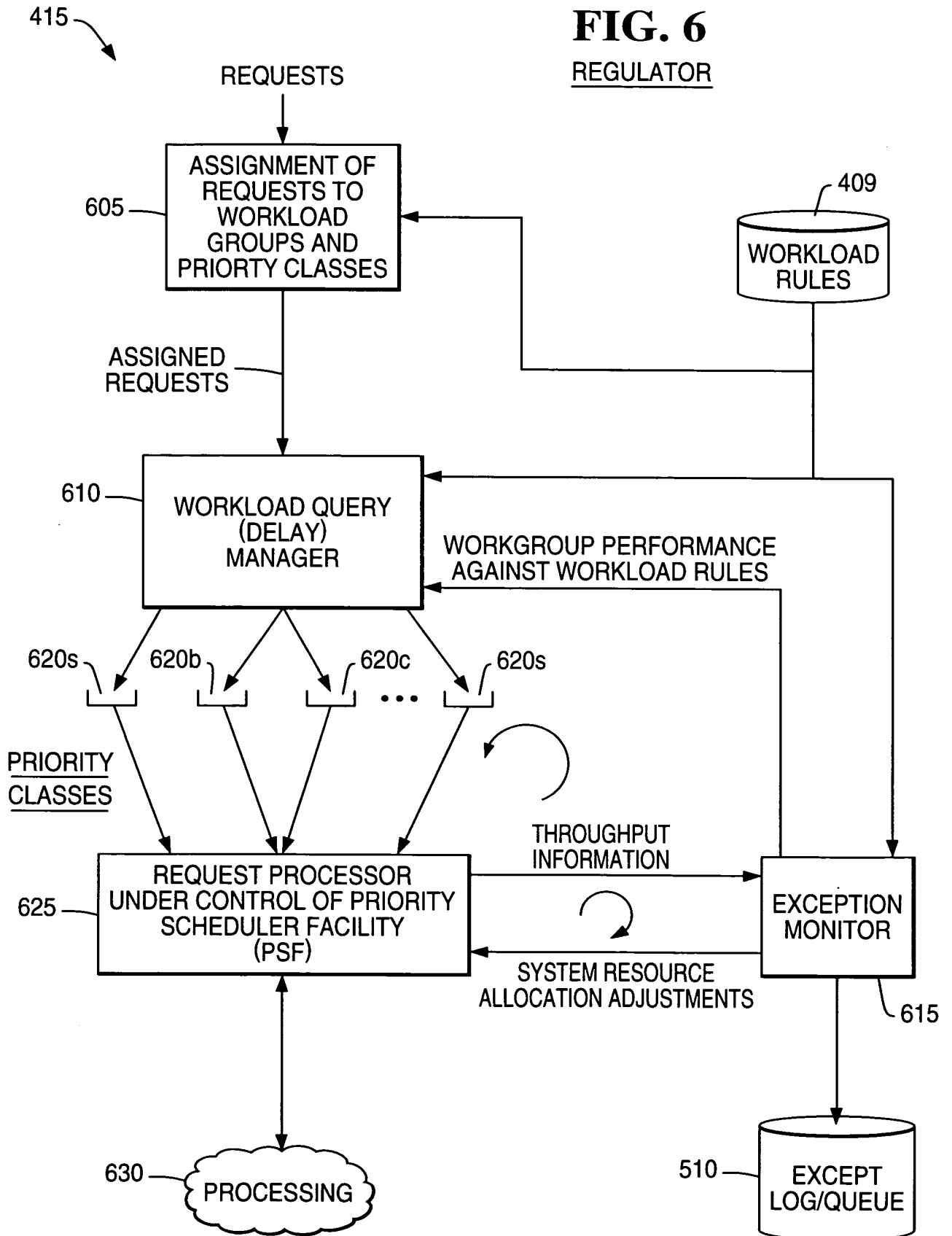


**FIG. 4**

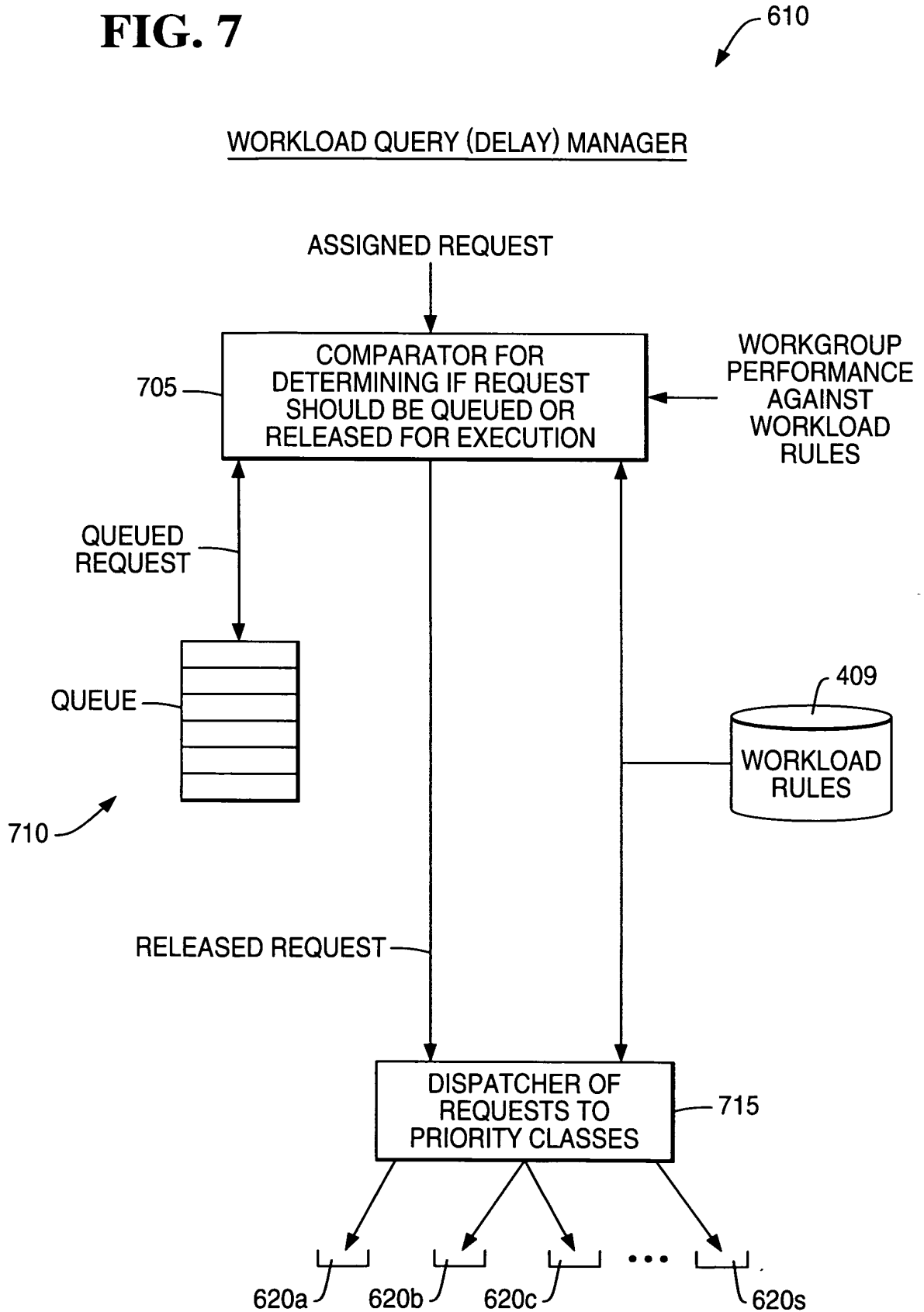


**FIG. 5**  
ADMINISTRATOR

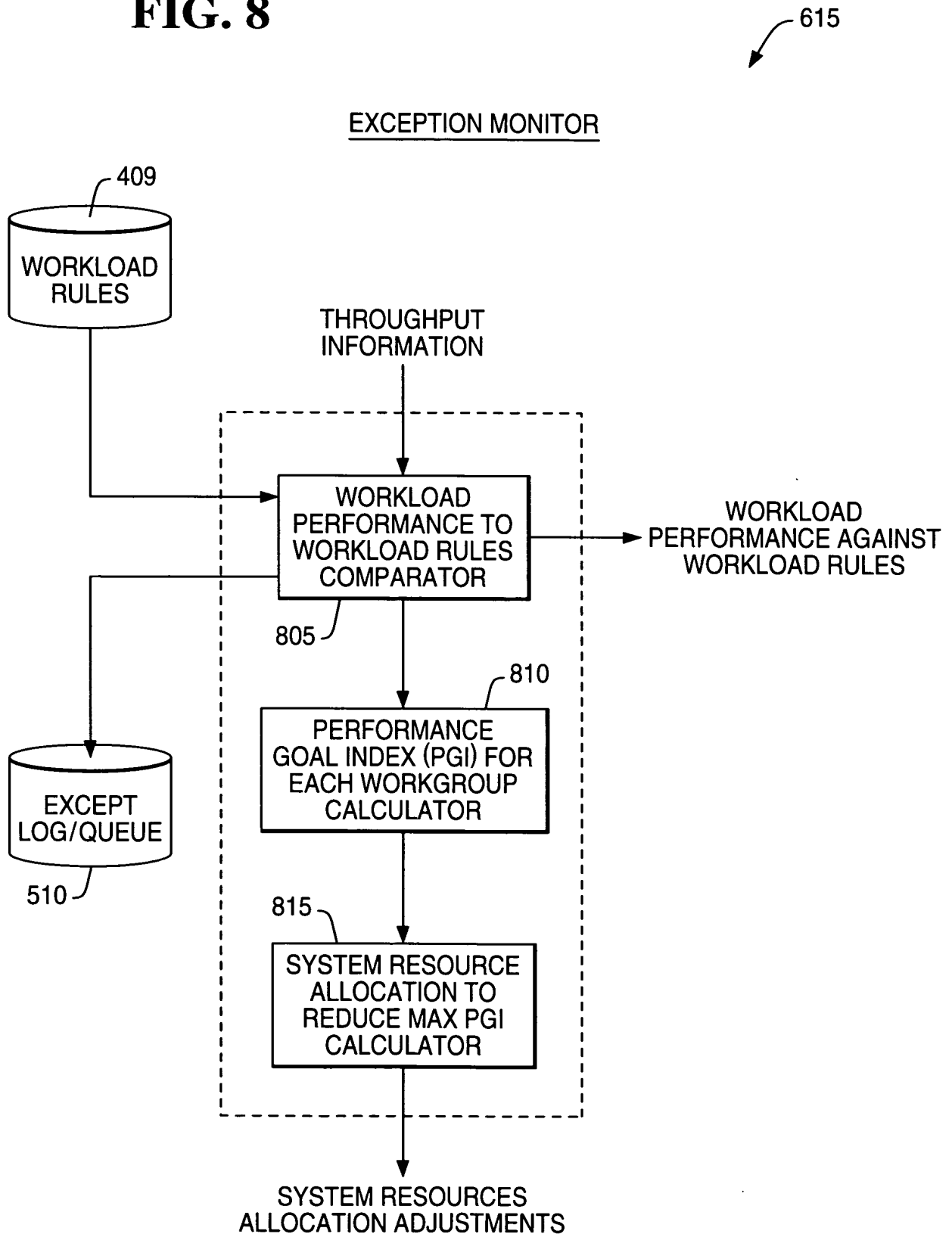




**FIG. 7**



**FIG. 8**



Workloads for 8AM - 10AM Reg. Weekdays ▼								
CLASSIFY & EXCEPTION CRITERIA			S. L. Goals ---					
WORKLOAD GROUP NAME	DESIRED RESPONSE & SERVICE LEVEL	S. L. Goal	ENFORCEMENT PRIORITY	OPERATING WINDOW	ARRIVAL RATE	INITIATION INSTRUCTION	EXCEPTION PROCESSING	
Inventory Tactical	Criteria <= 1 sec @ 95%	---S. L. Goals---	Tactical	8AM - 6PM	75/sec	Expedite	Inventory Long Qry	
CRM Tactical	Criteria <= 3 sec @ 80%		Tactical	6AM - 6PM	25/sec	Expedite	Crn Analytics	
Call Ctr Tactical	Criteria <= 2 sec @ 90%		Tactical	7AM - 12PM	200/sec	Expedite	Call Ctr Reports	
Sales Short Qry	Criteria < 10 sec @ 90%		Priority	7AM - 12PM	500/hour	Exec	Log	
CRM Short Qry	Criteria < 2 min @ 75%		Normal	9AM - 3PM	35/hour	Delay	Log	
SuperUser/Short DBA	Criteria < 5 min @ 50%		Normal	8AM - 10AM	15/hour	Exec	none	
Inventory Long Qry	Criteria < 30 min @ 80%		Normal	all	3/hour	Exec	Alert	
Call Ctr Reports	Criteria < 20 min @ 80%		Normal	all	0.2/hour	Exec	none	
Sales Cont Loads	Criteria per arrival rate		Tactical	7AM - 11AM	5000/sec	Expedite	none	
Inventory Batch	Criteria none		Backgrnd	10PM - 9AM	unknown	Delay	Abort	
CRM Analytics	Criteria none		Backgrnd	10PM - 10AM	unknown	Exec	Abort	
Sales Long Qry	Criteria < 8 Hours @ 50%		Backgrnd	all	unknown	Exec	Abort	
Development	Criteria none		Backgrnd	8AM - 8PM	unknown	Exec	Exec	

FIG. 10

Operating Windows for Workload <span>Inventory Tactical ▼</span>					
WORKLOAD DEFINITION NAME <span>Inventory Tactical</span>		-----S. L. Goals-----			
DESIRED RESPONSE & SERVICE LEVEL <= 1 sec @ 95%		ENFORCEMENT PRIORITY	OPERATING WINDOW	ARRIVAL RATE	INITIATION INSTRUCTION
		2	8AM - 6PM	75/sec	Expedite
		3	6PM - 12AM	20/sec	Expedite
		6	12AM - 8AM	100/hour	Exec
					EXCEPTION PROCESSING <span>Inventory Long Qry</span> <span>Inventory Long Qry</span> Abort

FIG. 11

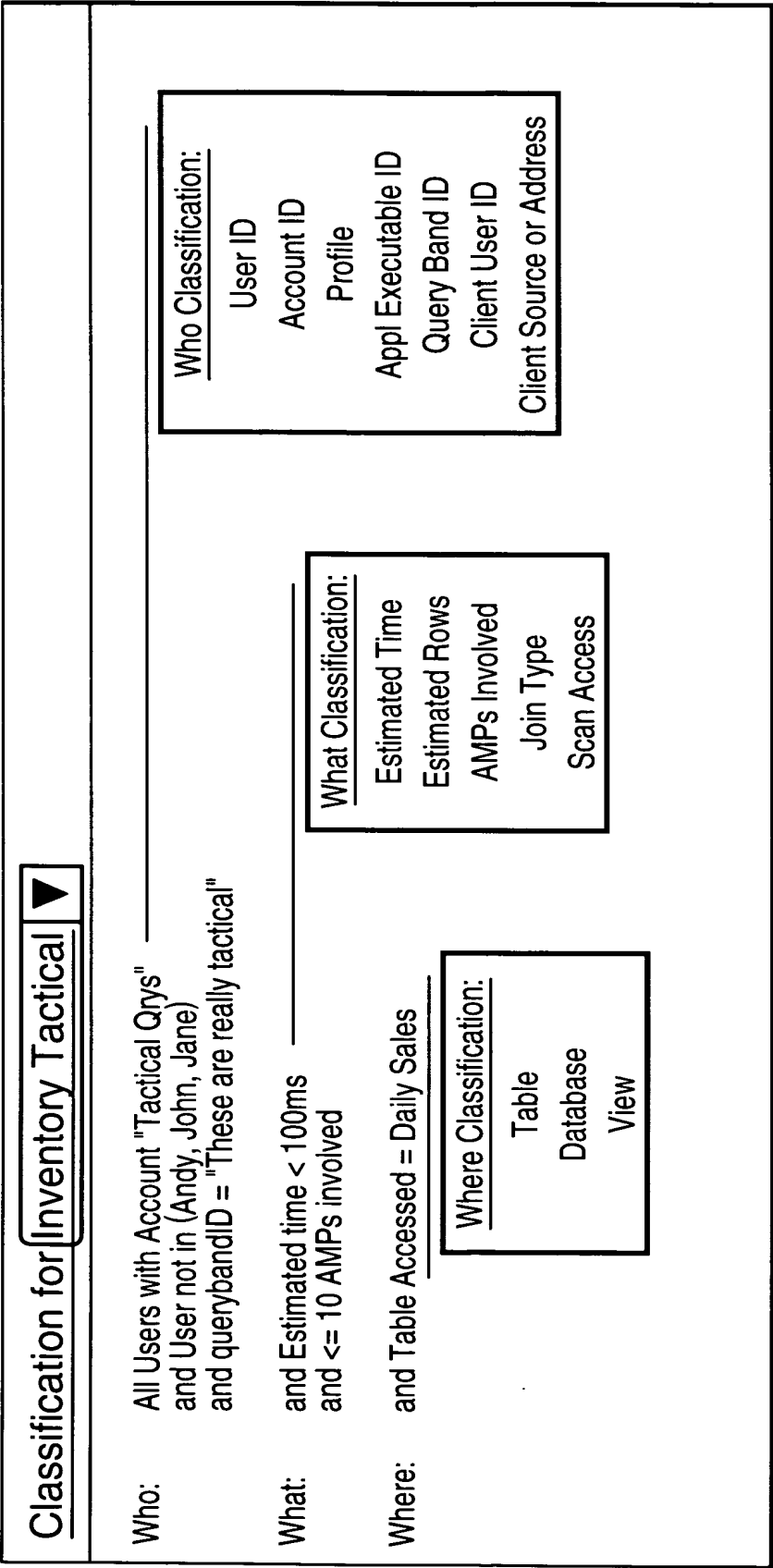


FIG. 12

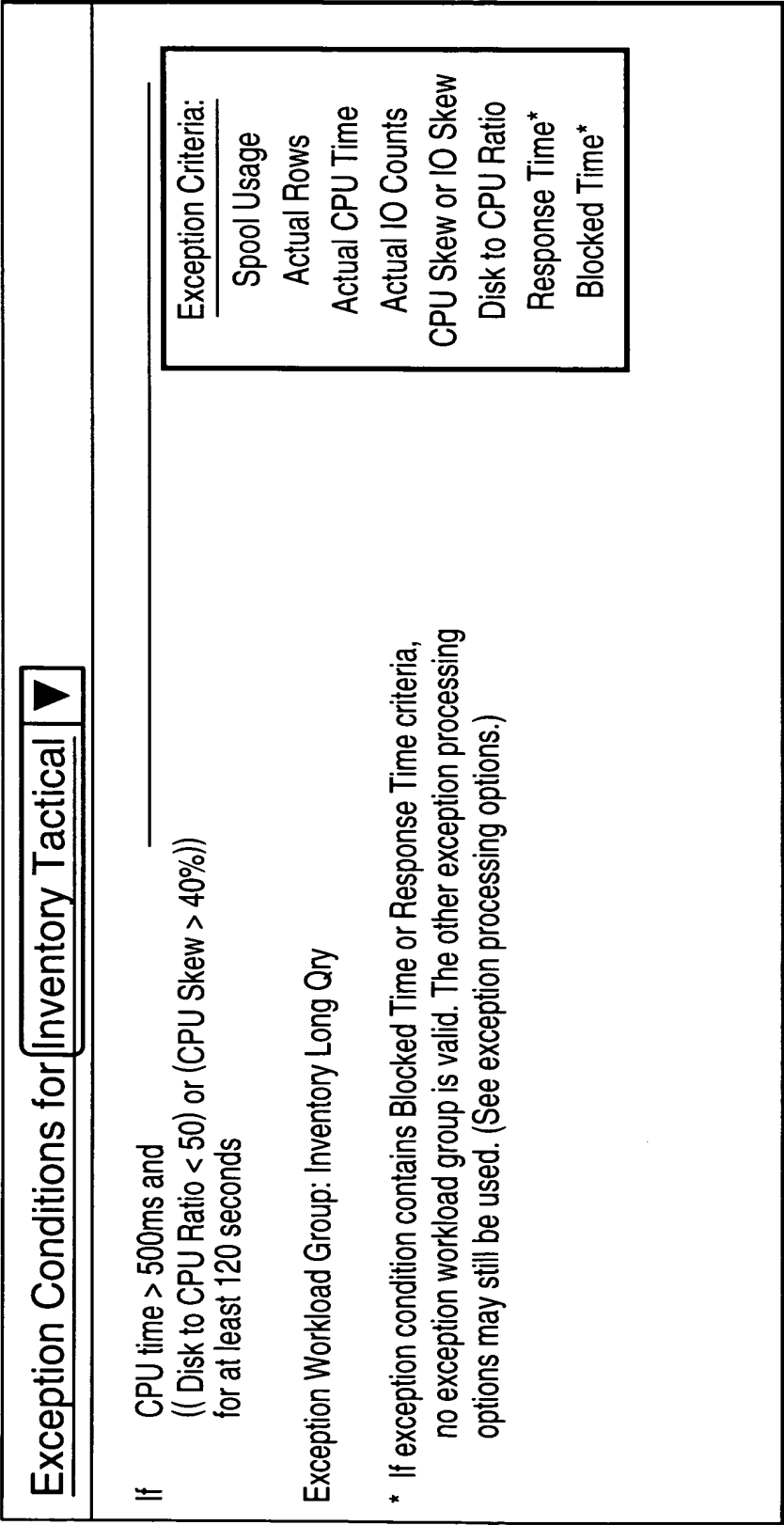


FIG. 13

Execution Initiation Instructions for Inventory Tactical 8AM - 6PM ▼	
<input type="radio"/> Execute (Normal)	
<input checked="" type="radio"/> Expedite Execution	
<input type="radio"/> Delay Until Delay Conditions	

FIG. 14

Exception Processing for <span>Inventory Tactical 8AM - 6PM ▼</span>	
<input type="radio"/> Abort Request	
<input type="radio"/> Continue / Log Condition (Warning Mode)	
<input checked="" type="radio"/> Continue / Change Workload Group to <span>Inventory Long Qry ▼</span>	
<input type="radio"/> Continue / Send Alert to <span>DBA ▼</span>	

FIG. 15

